

# Centro de monitoreo de redes sociales & Aggie 2.1



#devca2016

Andrés Moreno & Amanda Meng



UNITED NATIONS  
UNIVERSITY

**UNU-CS**

Computing and Society



**Georgia** Institute  
of **Tech**nology

# Aggie Centro de monitoreo de redes sociales

Herramienta informática que agrega, analiza y visualiza mensajes provenientes de medios de comunicación social y medios tradicionales

Lugar y asociación de personas que interpreta y verifica mensajes y actúa en tiempo real

# Centro de Monitoreo en redes sociales (CMRS)



# Los equipos del CMRS

## Equipo de monitoreo

- ▶ etiquetar reportes como relevante o irrelevante
- ▶ asignan reporte que requiere acción a una incidente

AGGIE Reports Incidents Sources Analysis amanda Settings Log out

Stats go here. Fetching OFF ON

Enter key: Go Filter by Status Filter by Source From: To: 1-25 of 243,092

Time	Source	Author	Content	Incident	Status
3 d ago 11 Jun 14 10:04:39	Twitter Search	agenda_ge	Check our interactive #GVote #map. #Election data, divided by regions and cities of #Georgia <a href="http://t.co/b71L6Sm09w">http://t.co/b71L6Sm09w</a> <a href="http://t.co/eTwz2e3b1WS">http://t.co/eTwz2e3b1WS</a>	Unassigned	IRR REL
3 d ago 11 Jun 14 10:04:05	Twitter Search	bcnn1	Moldova and Georgia Defy Russia, Will Sign Pact with European Union <a href="http://t.co/r6bGm1wg1R">http://t.co/r6bGm1wg1R</a>	Unassigned	IRR REL
3 d ago 11 Jun 14 10:04:01	Twitter Search	_Beautiful_Brat	Headed to Georgia by myself!	Unassigned	IRR REL
3 d ago 11 Jun 14 10:03:59	Twitter Search	ThomAlexWatt	Scotland to play their Euro 2016 qualifier against Georgia at Ibrox - <a href="http://t.co/GFvR9871EZ">http://t.co/GFvR9871EZ</a>	Unassigned	IRR REL
3 d ago 11 Jun 14 10:03:57	Twitter Search	AssTonKusHeR	Georgia pow_	Unassigned	IRR REL
3 d ago 11 Jun 14 10:03:56	Twitter Search	Bryce_Johnson7	This week in Georgia just keeps getting worse	Unassigned	IRR REL
3 d ago 11 Jun 14 10:03:54	Twitter Search	MelaoGeorgia	Llegamos para marcar la DIFERENCIA... y alegrarte tu día. Saludos Rumberos de Georgia y el mundo... a GOZAR con MELAO! <a href="http://t.co/frBBsezU7E">http://t.co/frBBsezU7E</a>	Unassigned	IRR REL
3 d ago 11 Jun 14 10:03:43	Twitter Search	Tyese_	So My Grandma Was Thinking About Going To Georgia Some Time This Summer...	Unassigned	IRR REL
3 d ago 11 Jun 14 10:01:12	Twitter Search	BrettAlexanderE	diggin' Georgia	Unassigned	IRR REL
3 d ago 11 Jun 14 10:01:10	Twitter Search	feedfront	Affiliate Content Compliance Raises Tough Questions - By Georgia Cier <a href="http://t.co/Fy06RTAc7T">http://t.co/Fy06RTAc7T</a>	Unassigned	IRR REL

## Equipo de veracidad

- ▶ utilizar redes sociales, representantes de agentes electorales, o buscar informes en Aggie para verificar incidentes

Mantse @mantsekev 1h  
No ballot papers at Agbogba EP church polling station. NO EC officials too. #GhanaDecides #fb  
Expand

Ghana SMTC @GhanaSMTC 40m  
@mantsekev, can you verify from the source of your information?  
Expand

Mantse @mantsekev 39m  
@GhanaSMTC sorry but they haven't responded to my calls, yet!  
Expand

Ghana SMTC @GhanaSMTC 19m  
@mantsekev, please keep us informed. 10x for your assistance... we would like to know sooner if the election has began already.  
[Hide conversation](#) [Reply](#) [Delete](#) [Favorite](#)

3:34 AM - 7 Dec 12 - Details

Reply to @GhanaSMTC @mantsekev

## Equipo de prioridad

- ▶ Notificar agentes electorales de incidentes verificados



# Informes/Reports



Reports

Incidents

Sources

Analysis

admin

Settings

Log out

244 Total Reports 1 Reports/min 244 Unread 0 Flagged 0 Incidents 0 Escalated Incidents

1 new reports available.

Mark as Read
  Flag
 


1 - 25 of 244 < >

Time	Media	Source	Author	Content	Incident	Flagged
1 m ago 12:07:41PM 2016-03-17		Twitter Search	lorabruncke	Y can't @HealthCanada share #embryology w/#women so we know Y we have #LGBTQ offspring? @CCCB_CECC should know too. t.co/DVPsIXCsoY	<a href="#">Add</a>	
1 m ago 12:07:33PM 2016-03-17		Twitter Search	datill555	WE WANT FAST TRACK DECISION. Bush Obama did Open World Ephedrine Disinformation @UN #UN #job #PJNET #politics #USA #news #tcot @DaTill_aware	<a href="#">Add</a>	
2 m ago 12:07:27PM 2016-03-17		Twitter Search	nataliaarizar	RT @UNColombia: #ComunidadUN En el 2016 la #UN tendrá una imagen más actual / Guía de #IdentidadVisualUN t.co/NdE0S98rrD t...	<a href="#">Add</a>	
2 m ago 12:07:12PM 2016-03-17		Twitter Search	follownewsnow	#UN #UnitedNations Morocco: UN Chief Angers Officials @FollowNewsNow	<a href="#">Add</a>	
2 m ago 12:07:06PM 2016-03-17		Twitter Search	datill555	Obama did N-disaster 2011 & diverted attn. with Terror @UN #UN #job #PJNET #politics #USA #news #tcot @DaTill_aware t.co/xoWZN2d2sr	<a href="#">Add</a>	
2 m ago 12:06:50PM 2016-03-17		Twitter Search	laeka_politico	RT @TorontoStar: 'I am a feminist,' Trudeau tells #UN crowd #cdnpoli t.co/u1jcEvYYJu t.co/fP9U9b2Y1E	<a href="#">Add</a>	
2 m ago 12:06:37PM 2016-03-17		Twitter Search	datill555	Bush & Obama did Open World Ephedrine Disinformation. @UN #UN #job #PJNET #politics #USA #news #tcot @DaTill_aware t.co/XbDNwrZxD6	<a href="#">Add</a>	

# Incidentes

11,917 Total Reports 26 Reports/min 11,917 Unread 0 Flagged 3 Incidents 0 Escalated Incidents

Incident was successfully created.

Enter title

Enter location

Go

Assigned To

Status

Veracity

Escalated?

Delete

Create Incident

1 - 3 of 3

ID#	Title	Location	Assigned To	Status	Veracity	Escalated?	Last Updated
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002	<b>Insuficiente material electoral</b> 0 reports	Manila, NCR, Philippines	amo	Open		No	8 m ago 12:14:42PM 2016-05-05
003	<b>Local electoral cerrado</b> 0 reports	Iba, Central Luzon, Philippines		Open		No	3 m ago 12:20:04PM 2016-05-05
004	<b>disturbios en la mesa electoral</b> 0 reports	Baler, Central Luzon, Philippines		Closed	Confirmed False	No	2 m ago 12:20:39PM 2016-05-05

# Fuentes/Sources

12,475 Total Reports 0 Re

11 Warnings

Create Source

Media	Name	Created
	Twitter Search	admin

Create Source

Choose source media

Twitter

✓ Facebook

RSS

Elmo

Enter a nickname

A short name for this source.

URL

https://www.facebook.com/

The URL of the Facebook page or group, e.g. https://www.facebook.com/i.love.cats.in

Close

Submit

New Warnings Enabled

11







OFF ON

# Análisis y tendencias

Stats go here... Fetching OFF ON

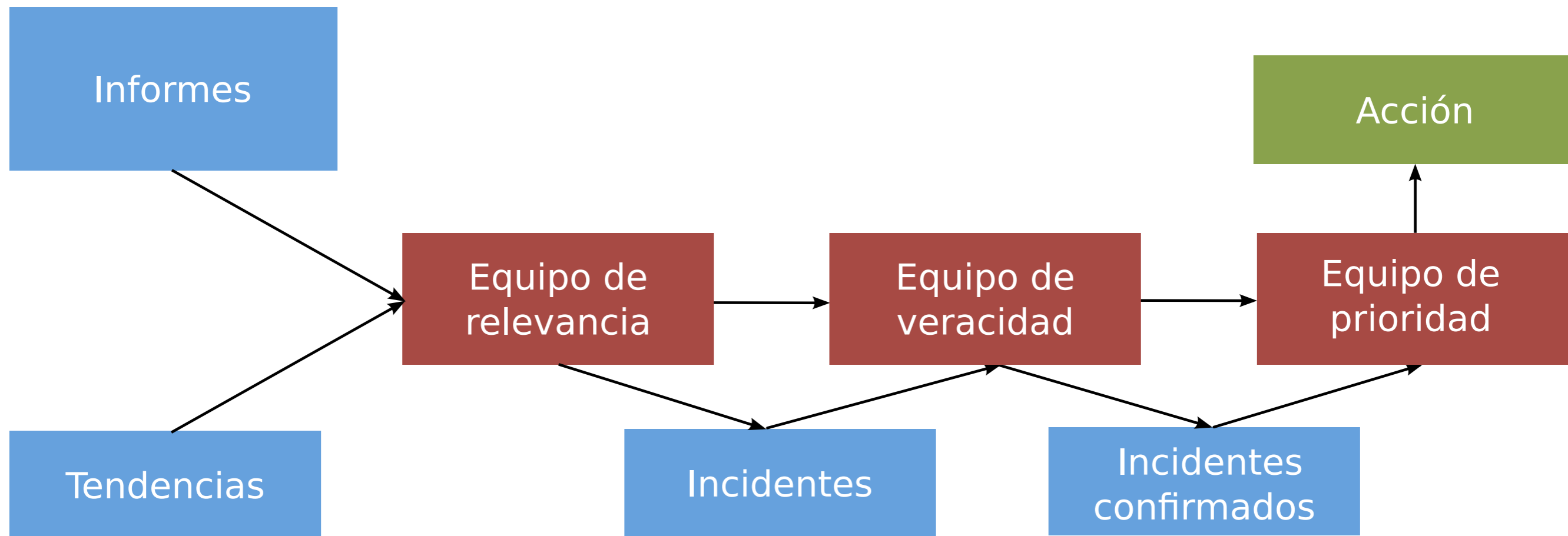
Trends Incidents Map

Create new trend

Query	Reports	Enabled	Actions
Keywords: love	 <p>8 reports (12:20:00 on 17 Jun '14)</p>	OFF ON	Delete
Keywords: tech		OFF ON	Delete
Keywords: humanity		OFF ON	Delete
Keywords: atlanta		OFF ON	Delete
Keywords: death		OFF ON	Delete
Keywords: people		OFF ON	Delete



# Flujo de datos e información



# Aggie 2.1 & Proceso de trabajo



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Antes del día de los elecciones identifica y agrega los fuentes de redes sociales y términos de búsqueda a Aggie.

Aggie genera informes de redes sociales en vivo

Trackers utilizan Aggie para buscar informes relevantes y verificar incidentes que requieren acción.

Se comunica incidentes verificados a agentes electorales para que puedan responder en tiempo real

# Contactos y código

- Andrés Moreno [amoreno@unu.edu](mailto:amoreno@unu.edu)
- Philip Garrison [philipgarrison@unu.edu](mailto:philipgarrison@unu.edu)
- Amanda Meng [a.meng@gatech.edu](mailto:a.meng@gatech.edu)
- Mike Best [mikeb@unu.edu](mailto:mikeb@unu.edu)
- <https://github.com/TID-Lab/aggie>

